



# Migration to UC for Enterprise Unified Messaging (UNIVERGE® UM8500)

Expand Your System While Protecting Your Investment

Protect your investment and provide your organization access to the most current Unified Messaging (UM) solution by migrating to NEC's UC for Enterprise Unified Messaging (UNIVERGE UM8500). NEC has developed an easy way to transition your existing NEAXMail® AD-64 UM platform into a more robust, full-featured messaging solution with advanced business productivity applications.

## *At a Glance*

- Investment protection
- Easy migration, installation and use
- Expanded feature set
- Enhanced functionality
- Assured support

NEC's UC for Enterprise (UCE) Unified Messaging application, a component of NEC's UCE applications portfolio, is designed to maximize productivity while streamlining operational costs.

### *Investment Protection*

Your investment in NEC products is important—no matter when you made it. Migrating now to UCE Unified Messaging protects your initial investment. If your version of the AD-64 is recent, you can simply upgrade your software. For those with an older AD-64, NEC is offering special promotions to help make your migration to UCE Unified Messaging application easy and economical.

### *Easy Migration, Installation and Use*

Migration to UCE Unified Messaging is fast and painless thanks to the included database migration tools.

Those who have worked with the AD-64 also find that using UCE Unified Messaging is easy because it contains telephone user interface (TUI) emulation and many of the features that you are accustomed to using on the AD-64.

## *An Expanded Feature Set*

UCE Unified Messaging is an innovative voice mail and UM solution offering an extended suite of powerful productivity features. It makes communicating with clients and coworkers easier than ever.

### **VideoMail**

VideoMail enables users to create and deliver recorded video messages and screen captures via most email clients – including Microsoft® Office Outlook®. This feature provides one of the easiest means for users to provide illustrated step-by-step instructions for those who need help.

### **Find Me/Follow Me**

Find Me/Follow Me gives users the power to end phone tag by providing them the ability to create custom screening rules for incoming phone calls. With these rules, users can ensure important calls are routed to their preferred location or telephone device.

### **ViewCall Desktop Call Control**

ViewCall helps users screen incoming calls in real time via an intuitive desktop control panel. Users simply select from multiple actions or greetings to optimize the caller's experience, thus deploying more intelligent messaging.

### **Email Platform Integration**

Integration with popular email applications gives users access to the power of unified messaging in applications that support IMAP protocol (Microsoft Exchange®, Lotus Notes®, GroupWise®, etc.)

### **Text-to-Speech Calendaring**

Microsoft Exchange Server integration within the UCE Unified Messaging system enables the unit to read aloud a schedule of activities for any given day up to one year in advance.

## **Versatile Message Storage**

UCE Unified Messaging stores messages internally on SQL Message Store for voice mail archiving and retrieval as well as pushing messages out to popular e-mail applications like Exchange for UM capability. This design provides redundancy for voice mail service and retrieval so that your voice messaging system's performance is not dependent on the e-mail service – a continuity of service capability for any sized organization.

## *Enhanced Functionality*

UCE Unified Messaging delivers superior performance, scalability and reliability. Organizations are increasingly moving away from systems that provide only voicemail and adopting unified messaging because of its improved functionality. UCE Unified Messaging offers:

- **Single mailbox management.** All video, voicemail, email and fax messages arrive in one inbox
- **Mobile message retrieval.** Users can receive their messages while away from the office via computers and mobile handsets
- **Integration with other productivity tools,** including NEC's UC for Enterprise portfolio

## *Assured Support*

Migrating to UCE Unified Messaging ensures the cost-effective, long-term viability of your NEC communications solution, including ongoing support. When you migrate, you receive a new warranty and continued assistance from NEC's expert support team.

With UCE Unified Messaging, you can always be confident in the knowledge that you have the latest communications technology and applications. Because this solution is one of NEC's global offerings, development for UCE Unified Messaging will continue for years to come.

Empowered by Innovation 

For more information, visit [www.necunified.com](http://www.necunified.com)

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